

## **GENERAL TERMS AND CONDITIONS OF PARTICIPATION (Webinars)**

### **1. Registration, Conclusion of Contract**

Registrations are generally processed in the order in which they are received. However, there is no guarantee that a contract for participation will be concluded. The contract is not concluded until you receive our registration confirmation or our invoice.

Specific provisions regarding individual webinars are set forth separately in the Special Terms and Conditions of Participation, which take precedence and are supplementary.

### **2. Terms of Payment**

The participation fee—if applicable—will be invoiced after registration and is due upon receipt of the invoice.

### **3. Cancellation and Modification of Webinars**

We may cancel the webinar for good cause (e.g., due to insufficient participants or the last-minute unavailability of a speaker without a replacement). The participant will be notified immediately and, in the case of a paid webinar, will receive a refund of the participation fee; any further claims against us are excluded.

We may—to the extent reasonable for the participant—make other changes to the webinar (e.g., changes to the agenda or schedule). We will promptly announce these changes on our website and, to the extent known to us, notify participants via email.

### **4. Cancellation Policy**

Unless otherwise specified (e.g., in the Special Terms and Conditions of Participation), the participant may cancel their registration for paid webinars up to one week before the event by sending an email to [technology-academy@messe.de](mailto:technology-academy@messe.de); a cancellation fee applies. Cancellation after this deadline is not permitted. The participant reserves the right to prove to us that no damage was incurred or that the damage was less than the cancellation fee.

The participant's right to name a substitute participant at any time remains unaffected.

For free webinars, the participant may cancel his/ her participation at any time by emailing [technology-academy@messe.de](mailto:technology-academy@messe.de).

### **5. Exclusion of Participants, Right to Regulate Access**

We may exclude participants from webinars in whole or in part if the participant disrupts the webinar and does not cease the disruption even after being warned of exclusion.

### **6. Copyright**

Presentation materials and other working documents are protected by copyright. Commercial audio and video recordings (in particular photos, films, and videos) are prohibited.

If the organizer makes audio and video recordings during the webinars, these may also include participants. Participants agree that we may reproduce, distribute, and make the recordings publicly available, provided that such use does not unreasonably infringe upon the participant's personal interests, while our interests must be given due consideration. This consent is valid without restriction as to place or time; the participant may revoke it only if maintaining the consent is unreasonable due to changed, unforeseeable circumstances, after weighing the participant's interests against our interests.

## **7. Data Processing**

For the purpose of planning and conducting events, we process your personal data that is marked as “required information” on the registration form (Art. 6(1), sentence 1, lit. b GDPR). You are also welcome to provide us with additional information (e.g., title/academic degree, role, position). We have a legitimate interest in the statistical analysis of this information within the meaning of the applicable legal basis under Article 6(1), first sentence, letter f of the GDPR.

We may also process personal data for our own promotional purposes, in particular to provide information about upcoming events (Art. 6(1), sentence 1, subparagraph f of the GDPR). You may revoke your consent at any time with future effect by contacting Deutsche Messe AG via email at [technology-academy@messe.de](mailto:technology-academy@messe.de) or by mail.

In all other respects, the information on data collection applies:

<https://www.messe.de/en/deutsche-messe/privacy-policy>

## **8. Final Provisions**

Should one or more of these terms and conditions be or become invalid, the validity of the remaining terms and conditions shall remain unaffected.

If the participant is a merchant, the place of jurisdiction shall be our registered office; this also applies in cases where the participant does not have a general place of jurisdiction within the country, has moved his or her domicile or habitual residence abroad after the conclusion of the contract, or where neither the participant’s domicile nor habitual residence is known at the time the action is filed. We are also entitled to bring an action at the participant’s registered office.

## **9. CANCELLATION POLICY**

If the participant is a consumer, they have the following right of cancellation. They are considered a consumer if the contract cannot be attributed to either their commercial or self-employed professional activity.

### **RIGHT OF WITHDRAWAL**

You may withdraw from this contract in writing (e.g., letter, fax, email) within 14 days without providing a reason. The period begins upon receipt of this notice in writing, but not before the contract is concluded and not before we have fulfilled our information obligations pursuant to Art. 246 § 2 in conjunction with § 1 (1) and (2) EGBGB, as well as our obligations pursuant to § 312g (1) sentence 1 BGB in conjunction with Art. 246 § 3 EGBGB. To meet the withdrawal deadline, it is sufficient to send the notice of withdrawal in a timely manner. The notice of withdrawal must be sent to:

Deutsche Messe AG Messegelände 30521 Hannover

Fax: 0511/ 89-35411

Email: [technology-academy@messe.de](mailto:technology-academy@messe.de)

### **CONSEQUENCES OF CANCELLATION**

In the event of a valid cancellation, the performance received by both parties must be returned, and any benefits derived (e.g., interest) must be surrendered. If you are unable to return or surrender the performance received, as well as any benefits derived therefrom (e.g., benefits of use), or can do so only in part or only in a deteriorated condition, you must compensate us for the loss in value to that extent. This may result in your still being required to fulfill the contractual payment obligations for the period up to the date of withdrawal. Obligations to refund payments must be fulfilled within 30 days. The period begins for you upon sending your notice of withdrawal and for us upon its receipt.

#### **Special Notes**

Your right of withdrawal expires prematurely if the contract has been fully performed by both parties at your express request before you have exercised your right of withdrawal.

#### **End of the Cancellation Policy**

10. Online Dispute Resolution pursuant to Art. 14(1) of Regulation (EU) No. 524/2013 and Consumer Dispute Resolution pursuant to § 36(1) VSBG (Consumer Dispute Resolution Act)

The European Commission provides a platform for online dispute resolution (ODR), which you can find at <http://ec.europa.eu/odr>.

Our email address is: [technology-academy@messe.de](mailto:technology-academy@messe.de)

We are currently not willing to participate in dispute resolution proceedings before a consumer arbitration board.

(As of 09/2026)